

Why have I been referred urgently to the hospital to be seen within two weeks



Cancer Services

patient**information**

Bring your medicines when you come into hospital

Prescription medicines

Medicines you have bought

Alternative & herbal medicines

Inhalers



Hearing about your experience of our services is very important as it means we can pass compliments on to our staff and make improvements where necessary. Tell us what you think by emailing us at: yourexperience@rothgen.nhs.uk

Slovak

Ak vy alebo niekto koho poznáte potrebujete pomoc pri pochopení alebo čítaní tohto dokumentu, prosím kontaktujte nás na vyššie uvedenom čísle alebo nám pošlite e-mail.

Slovensky

Kurdish Sorani

كوڤدی سوڤانی
ناگهه تۆ یان كهسنگ كه تۆ دهبناسی پێویستی بهیارمانی ههیهت یۆ نهوهی لهم بهانگهنامه به تێیگات یان بیخوینتتهوه، تکلایه پهپوهندیمان پێوه بکه لهسهه نهو ژمارهیهی سهروههدها یان بهو نیمهیه.

عربی

Arabic

إذا كنت انت أو أي شخص تعرفه بحاجة إلى مساعدة لفهم أو قراءة هذه الوثيقة، الرجاء الاتصال على الرقم اعلاه، أو مراسلتنا عبر البريد الإلكتروني

Urdu

اردو

اگر آپ یا آپ کے جاننے والے کسی شخص کو اس دستاویز کو سمجھنے یا پڑھنے کیلئے مدد کی ضرورت ہے تو برائے مہربانی مندرجہ بالا نمبر پر ہم سے رابطہ کریں یا ہمیں ای میل کریں۔

Farsi

فارسی

اگر جناب عالی یا شخص دیگری که شما اورا می شناسید برای خواندن یا فهمیدن این مدارک نیاز به کمک دارد لطفاً با ما بوسیله شماره بالا یا ایمیل تماس حاصل فرمایید.

If you require this document in another language, large print, braille, audio or easyread format, please ask our healthcare providers*

*Note to healthcare providers:

Translated / easyread healthcare information can be sourced via the **Easyread websites** listed at the back of this leaflet or via contacting our translation service which can be accessed through InSite.

Why have I been referred urgently to the hospital

Why have I been referred to hospital?

Your General Practitioner (GP) or Dentist has asked for you to have an urgent hospital appointment within two weeks. Depending on your symptoms, this appointment may be to attend an outpatient clinic, for a test, or a combination of the two. The “two week” appointment system was introduced so that a hospital doctor would see any patient with symptoms that might indicate cancer as quickly as possible.

Does this mean I have cancer?

No it doesn't. The majority of patients referred under the “two week” appointment system do not have cancer, but a simple or benign (non-cancer) condition.

So why has my GP referred me urgently to be seen within two weeks?

GPs diagnose and treat many illnesses themselves. However, on occasions they need to arrange for you to see a specialist hospital doctor.

This could be for a number of reasons, like:

- Your symptoms need further investigation.
- The treatment already prescribed has not been effective.
- The tests your GP arranged have shown some results which we would like to look at further.
- To exclude the presence of cancer so that you can be reassured at the earliest possible date.
- So that a diagnosis of cancer (in the minority of patients) can be made as soon as possible. This means that we can start treatment quickly which will improve your health.

Why have I been referred urgently to the hospital

What symptoms might need an urgent referral?

Symptoms like:

- A lump that does not go away
- A change in the size, shape or colour of a mole
- Abnormal bleeding, e.g. bleeding from the back passage
- A change in toilet habit
- Persistent unexplained symptoms

Will I need any tests?

You may require further tests. These may take place either before or during your first appointment at the hospital. This will help the hospital doctor to understand the cause of your symptoms.

What do I need to do now?

- Make sure that your GP has your correct address and telephone number, including mobile number if possible.
- The hospital will try to contact you by telephone to arrange an appointment. If they are not able to make telephone contact, an appointment letter will be sent in the post.
- It is important that you contact your GP surgery if you have not been contacted by the hospital within one week of the appointment with your GP.
- Your GP believes that you need to be seen by the hospital quickly, so you should make every effort to attend your appointment within two weeks rather than delay it.

Why have I been referred urgently to the hospital

- Let the hospital know immediately if you are unable to attend your appointment so that the appointment can be offered to someone else. It is important that you arrange an alternative date and time when cancelling this appointment.
- At your first appointment, based on the information from your GP and the hospital doctor, you will be given more information about what will happen next.
- Please bring someone with you to this appointment – do not feel that you have to be alone.

It is important to remember that even though you are getting an urgent referral to be seen by a hospital doctor, it does not necessarily mean that you have cancer.

Further information

You can get more information about the “two week” appointment system and other information from these websites:

NHS England (publications)

www.england.nhs.uk

National Institute for Health and Clinical Excellence (NICE) (Clinical Guidelines, Referral for Suspected cancer)

www.nice.org.uk

NHS Choices

www.nhs.uk/Pages/HomePage.aspx

How to contact us

Contact Centre

Telephone 01709 427676

Switchboard

Telephone 01709 820000

Useful contact numbers

**If it's not an emergency,
please consider using a
Pharmacy or call NHS 111
before going to A&E.**

NHS 111 Service

Telephone 111

Health Info

Telephone 01709 427190

Stop Smoking Service

Telephone 01709 422444

A&E

Telephone 01709 424455

**For GP out of hours,
contact your surgery**

Useful websites

www.therotherhamft.nhs.uk

www.nhs.uk

www.gov.uk

www.patient.co.uk

Easyread websites

www.easyhealth.org.uk

www.friendlyresources.org.uk

www.easy-read-online.co.uk

We value your comments

If you have any comments or concerns about the services we have provided please let us know, or alternatively you can contact the Patient Experience Team.

Patient Experience Team

The Oldfield Centre
The Rotherham NHS
Foundation Trust
Rotherham Hospital
Moorgate Road
Rotherham
S60 2UD

Telephone: 01709 424461

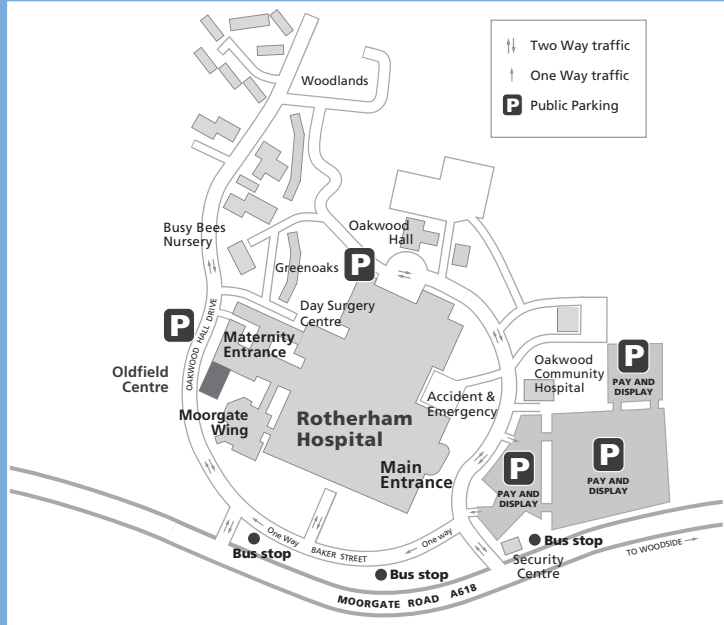
Monday to Friday

9.00am until 4.00pm

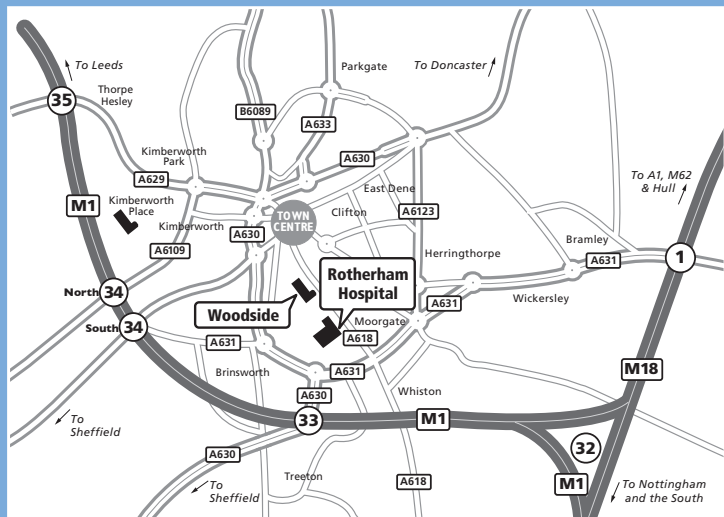
Email: yourexperience@rothgen.nhs.uk

How to find us

Hospital site plan



Rotherham main routes





Sustainable Forests / Low chlorine

LS 550 07/16 V4 Jones & Brooks



The Rotherham **NHS**
NHS Foundation Trust

Rotherham Hospital
Moorgate Road
Oakwood
Rotherham
S60 2UD

Telephone 01709 820000
www.therotherhamft.nhs.uk

