

Rotherham Place Board – 14 September 2022

Rotherham Place Achievements: July

Lead Executive:	Ian Atkinson, Deputy Place Director – NHS South Yorkshire ICB (Rotherham)
Lead Officer:	Lydia George, Strategy & Delivery Lead - NHS South Yorkshire ICB (Rotherham)

Purpose:

To provide members with examples of successes and achievements across the Rotherham Place.

Background:

Rotherham Place Partnership has **many examples of its achievements** which have been enabled through clear leadership, outstanding relationships, wider partnership engagement and strong governance.

The Rotherham Health and Care Community have been working in collaboration for many years to transform the way it cares for and achieves a positive change for its population. Rotherham Place has a strong, experienced and cohesive executive leadership team who have set clear expectations and the spirit of collaboration and inclusiveness with the key aim of driving forward transformation set out in the Place Plan.

Partners are fully committed to working together to make decisions on a best for Rotherham basis to achieve the transformations set out in the Place Plan. Our first Place Plan was published in November 2016, the second was published in October 2018 and the third was published in March 2020. All plans have continued to build on previous successes, aiming to be a catalyst to deliver sustainable, efficient health and care, with prevention at its heart.

We are clear that by working together can we transform the way we work and improve the health and wellbeing of our population, further and at pace.

Analysis of key issues and of risks

Up to now achievements have been captured through the regular spotlight presentations and updates on priorities provided to Place Board. However, we wished to make this more inclusive and therefore have introduced a simple process and template which we communicated widely across our transformation and enabling workstreams inviting colleagues to tell us about good practice / achievements in their areas of work.

We had a very positive response and are confident that the process is capturing examples that we would not have easily identified previously. Whilst we recognise this is significant reading for members, we believe that we should share all of them. The following were received and reported to July confidential Place Board and are now being shared wider:

Group Name	Scheme/Project
Mental Health, Learning Disability and Neurodevelopment	Core Model Development
	Physical Health Checks for People with Serious Mental Illness
	Early Intervention in Psychosis
	Mental Health Rehabilitation Programme
	Individual Placement Support for People with Serious Mental Illness
	Eating Disorders
	Complex Emotional Needs
	Better Mental Health Funded Project (OHID)
Urgent & Community Care	Working with the Voluntary Sector to support Discharge patients during Covid
	Partnership Working to implement the discharge to assess schemes
Workforce & OD	Rotherham Joint Health and Social Care Recruitment Event

We will continue to welcome further contributions, as and when, from across the place groups and will continue to share at Place Board.

Recommendations:

Place Board members to note the achievements being shared.

Achievements across the Rotherham Place Partnership

Public Place Board: 14 September 2022

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Rotherham Place Achievements

Rotherham Place Board is keen to continue to capture and share the work of the transformation and enabling groups, recognising the significant work and dedication that is evident from all partners.

It would be great if you could complete the template below and tell us about any achievements, big or small, that your group has been working on, particularly over the last 12 months.

Name of Project/Scheme/Development	1. Rotherham's Community Mental Health Transformation – Core Model Development
Contact for Project/Scheme/Development	John Burton (prog manager)/ Kate Tufnell (commissioning)
Form completed by (if different to above)	John.Burton7@nhs.net Place-partners' programme manager
Which 'Place' Group does this come under	Mental Health & LD Transformation Group
Approximate time period that the Project/ Scheme/ Development was delivered / implemented	2021/ 22

Description

As part of the first year of a three-year CMH transformation, the following has been achieved as part of the Core Model development:

The journey so far:

- ✓ Rotherham CMH Transformation Specialist Team now recruited – secondary care, primary care and social care, and aspiring to meet weekly):
 - Programme manager (1.0 wte across all Place partners, hosted by RDASH)
 - CCG/ Local Authority (Joint) senior commissioner
 - Primary Care GP Lead (0.2 wte)
 - Secondary Care Clinical Lead (0.2 wte),
 - Social Care CMH Transformation Lead (0.2 wte)
 - Continuous Service Improvement Lead (2021/ 22 lead for ARRs workstream)
 - Secondary Care Principal Clinical Psychologist
 - VSCE engagement and Lived Experience input (to be developed)
 - Admin (0.5 wte) for weekly Coordinating group and monthly CMH Transformation Steering Group
- ✓ Three engagement events held with senior multi-agency involvement
- ✓ Monthly Rotherham CMH Transformation Steering Group meeting in place
- ✓ MH Additional Role Reimbursement Scheme (ARRs) Task & Finish Group established (PCNs, RDaSH & CCG reps) and meeting regularly
- ✓ Rotherham Model Development Workshop 25.05.22 (co-produced with Lived Experience input) including review of initial data and themes captured
- ✓ Year 1 2021/ 22 Mobilisation:
 - ARRs Primary Care Specialist MH Practitioners (band 7s) now in post (6.8 wte)
 - 2 Trainee Clinical Associate Psychologists (CAPs) in post
 - 4 MH Wellbeing Practitioners recruited, supported by HEE training programme
- ✓ CCG Peer Support Lived Experience Workers- Tender & Evaluation complete, subject to due diligence checks
- ✓ Initial engagement with people with Lived Experience through Secondary Care clinical lead and Prog manager, led by People Focussed Group (PFG). Began to identify issues with current statutory services that

invariably mirror national themes (fragmentation between services, barriers to access like eligibility, getting timely support to avoid crisis, distance from communities and not linked to support available in communities).

Outcomes

This first year has put many of the key building blocks in place that will be developed further and enhanced with further local investment in the order of £1.8 million across Rotherham place-partners. The new staff (roles outlined above) are seeing patients and starting to make a real difference to lives, as part of the biggest transformation of mental health services in a generation. The overall ambition is part of the NHS Long-term plan to improve Access.

- <https://youtu.be/8x-WxYcSBo8> is the NHS England and Improvement 5 minute Animation Overview of the programme.

Anything else you would like to tell?

- Review and finalise leadership and governance structure (inc. refreshed terms of reference) and reporting arrangements to support programme delivery
- Further discuss and develop Core Model (6 place-based teams aligned to the 6 Primary Care Networks (PCNs) across Rotherham) with Lived Experience views
- Finalise Transformation vision, objectives and models
- Financial envelope for 2022/ 23 (year 2) now confirmed, so spend across each pathway to be finalised across Place partners (informed by current progress in meeting the NHS Long-term Plan deliverables for Community MH transformation)
- Finalise ARRs Contract and sign off, and Finalise Year 2 recruitments
- Recruit to VSCE Coordinator in Voluntary Action Rotherham, (VAR) and develop VSCE collaborative
- Begin the key, seven Workstreams (mapped to RoadMap headings) meetings to drive forward the detailed planning in each area. The seven areas are Model Development, Care Provision, Workforce, Data & outcomes, Complex Emotional Needs inc. Personality Disorders, Community MH Rehabilitation, and Eating Disorders. There are 43 key milestones to be developed across these areas, set by NHS England & Improvement and described in an A4 Roadmap document
- Finalise data analysis and Public Health Appreciative Inquiries (tbc) to be completed
- Primary and Secondary Care MH, and Local Authority Asset Mapping to be completed
- Engagement strategy to be developed for communities, lived experience groups and staff, and link with Communication specialists across Place to get key messages out
- Finalise treatment mapping for key secondary care clinical pathways across Place, and finalise gaps/ issues identified
- Explore Primary MH and Secondary Care Mental Health Hub Design subgroup:
 - Estates / bases (and/ or how best to achieve alignment with 6 PCNs)
 - Referrals process/ Step Up / Step Down process/ Intervention pathways
 - Local working agreements/ contracts or SOPs if / as required
- We've now begun delivery and assurance reporting to SYB ICB from June 2022 against 43 key (nationally-set) milestones. Almost two more financial years' work to deliver by Spring 2024.

Rotherham Place Achievements

Rotherham Place Board is keen to continue to capture and share the work of the transformation and enabling groups, recognising the significant work and dedication that is evident from all partners.

It would be great if you could complete the template below and tell us about any achievements, big or small, that your group has been working on, particularly over the last 12 months.

Name of Project/Scheme/Development	2. Rotherham’s Community Mental Health Transformation – Physical Health Checks for people with Serious Mental Illness (SMI)
Contact for Project/Scheme/Development	John Burton (prog manager)/ Kate Tufnell (commissioning)
Form completed by (if different to above)	John.Burton7@nhs.net Place-partners’ programme manager
Which ‘Place’ Group does this come under	Mental Health & LD Transformation Group
Approximate time period that the Project/ Scheme/ Development was delivered / implemented	2021/ 22
Description	
<p>As part of the first year of a three-year CMH transformation, the following has been achieved as part of the Physical Health Checks for People with Serious Mental Illness (SMI) pathway. Journey so far includes:</p> <ul style="list-style-type: none"> ✓ Severe Mental Illness Local Enhance Service (SMI LES) in place across all of Rotherham GP practices 2021/ 22, which compliments the secondary care provision ✓ Working in partnership with Public Health England (PHE) and Rotherham CCG developed and launched SMI Oral Health Campaign (inc. leaflet, toothbrush, and toothpaste). ✓ Digitalisation of SMI Health Check pathway with initial evaluation underway, e-prescribing function established in RDaSH ✓ Rotherham SMI Register - Data Cleansing Meeting established (RDaSH / CCG attendance) ✓ SMI Shared care protocol in place between CCG / RDaSH ✓ Real-time integration of primary / secondary care health check record process underway ✓ SMI / COVID vaccination initiative completed ✓ RCCG and RDaSH are working with the ICS to mobilisation the ICS POC initiative ✓ CCG has commissioned a holistic health and wellbeing support via VSC micro commissioning contract ✓ Analysis of primary care health check registers completed. 	
Outcomes	
<p>This first year has put many of the key building blocks in place that will be developed further and enhanced with further local investment in the order of £1.8 million across Rotherham place-partners. The work will start to make a real difference to lives, as part of the biggest transformation of mental health services in a generation. The overall ambition is part of the NHS Long-term plan to improve Access</p> <ul style="list-style-type: none"> • https://youtu.be/8x-WxYcSBo8 is the NHS England and Improvement 5-minute Animation Overview. 	
Anything else you would like to tell?	
<p>Next steps</p> <ul style="list-style-type: none"> • Increase uptake of SMI health checks, and build on good practice (Rotherham above national average by around 5% as part of further efforts to meet planned trajectory) • Mobilisation of ICS POC programme • Enhance Interoperability of primary/secondary care systems (initial scoping work completed) • Mobilisation of Lived Experience (SMI) outreach support 	

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Name of Project/Scheme/Development	3. Rotherham’s Community Mental Health Transformation – Early Intervention in Psychosis
Contact for Project/Scheme/Development	John Burton (prog manager)/ Kate Tufnell (commissioning)
Form completed by (if different to above)	John.Burton7@nhs.net Place-partners’ programme manager
Which ‘Place’ Group does this come under	Mental Health & LD Transformation Group
Approximate time period that the Project/ Scheme/ Development was delivered / implemented	2021/ 22
Description	
<p>As part of the first year of a three-year CMH transformation, the following has been achieved as part of the Early Intervention in Psychosis (EIP) pathway.</p> <p>Journey so far includes:</p> <ul style="list-style-type: none"> ✓ Rotherham EIP teams compliant with the national 14–65-year-old eligibility requirement ✓ RDaSH workforce expansion in 2021/22 included: <ul style="list-style-type: none"> ○ 1 Band 6 First Episode of Psychosis (FEP) pathway (commenced in post November 2021) ○ 1 Band 6 FEP (awaiting DBS expected to start in January 2022) ○ 1 Band 3 Support, Time and recovery (STR) worker ✓ EI therapy lead recruitment unsuccessful – going back out for 2 generic Band 6 posts and will address through identifying one of these as lead ✓ Rotherham EIP profile analysis completed by CCG and used to inform commissioning of service / service specification refresh ✓ National target 60% has been achieved for 2021/22. In March the service reported 69% of patients receiving NICE concordat care within 2 weeks. ✓ In 2021/22 the service achieved level 3 NICE concordance in line with the national LTP requirement. 	
Outcomes	
<p>This first year has put many of the key building blocks in place that will be developed further and enhanced with further local investment in the order of £1.8 million across Rotherham place-partners. The work will start to make a real difference to lives, as part of the biggest transformation of mental health services in a generation. The overall ambition is part of the NHS Long-term plan to improve Access.</p> <p>https://youtu.be/8x-WxYcSBo8 is the NHS England and Improvement 5-minute Animation Overview of the programme</p>	
Anything else you would like to tell?	
<p>Next steps</p> <ul style="list-style-type: none"> • Aspire to achieve level 4 compliance (missed by 0.8% last time) if the Clinical Audit of Psychosis (NCAP) is repeated (programme runs until July 22) • Maintain national access and waiting times • Embed EIP service in CMH Transformation Programme, in line with national requirements 	

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Name of Project/Scheme/Development	4. Rotherham’s Community Mental Health Transformation – Individual Placement Support for people with SMI Pathway
Contact for Project/Scheme/Development	John Burton (prog manager)/ Kate Tufnell (commissioning)
Form completed by (if different to above)	John.Burton7@nhs.net Place-partners’ programme manager
Which ‘Place’ Group does this come under	Mental Health & LD Transformation Group
Approximate time period that the Project/ Scheme/ Development was delivered / implemented	2021/ 22
Description	
<p>As part of the first year of a three-year CMH transformation, the following has been achieved as part of the Individual Placement support (IPS) for people with Serious Mental Illness (SMI) pathway. This supports people with SMI into employment. It involves intensive, individual support, a rapid job search followed by placement in paid employment, and time-unlimited in-work support for both the employee and the employer.</p> <p>The journey so far:</p> <ul style="list-style-type: none"> ✓ Integrated Care System (ICS)-wide fidelity compliant IPS service is commissioned – South Yorkshire Housing Association (SYHA) lead Provider with Local delivery by RDaSH. ✓ Rotherham CCG has worked in partnership with Sheffield CCG (SCCG) (Lead commissioner) and other ICS CCGs (commissioners) to agree procurement documentation and 2022/23 planning documentation. ✓ Rotherham CCG has agreed expansion of the service as part of 2022/23 planning agreement 	
Outcomes	
<p>This first year has put many of the key building blocks in place that will be developed further and enhanced with further local investment in the order of £1.8 million across Rotherham place-partners. The work will start to make a real difference to lives, as part of the biggest transformation of mental health services in a generation. The overall ambition is part of the NHS Long-term plan to improve Access.</p> <p>https://youtu.be/8x-WxYcSBo8 is the NHS England and Improvement 5-minute Animation Overview of the programme.</p>	
Anything else you would like to tell?	
<p>Next steps</p> <ul style="list-style-type: none"> • In-year Procurement lead by Sheffield CCG (lead) to be completed (from Autumn 2022) • Expansion of the workforce to deliver 22/23 performance targets • Embed/alignment of service in new CMH Transformation model in line with national requirements (this requirement is reflected in the procurement service specification). 	

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It would be great if you could complete the template below and tell us about any achievements, big or small, that your group has been working on, particularly over the last 12 months.

Name of Project/Scheme/Development	5. Rotherham's Community Mental Health Transformation – Mental Health Rehabilitation Programme
Contact for Project/Scheme/Development	John Burton (prog manager)/ Kate Tufnell (commissioning)
Form completed by (if different to above)	John.Burton7@nhs.net Place-partners' programme manager
Which 'Place' Group does this come under	Mental Health & LD Transformation Group
Approximate time period that the Project/ Scheme/ Development was delivered / implemented	2021/ 22
Description	
<p>As part of the first year of a three-year CMH transformation, the following has been achieved as part of the Mental Health Rehabilitation pathway. The journey so far:</p> <ul style="list-style-type: none"> ▪ Year 1 Plan included recruitment of Band 7 Occupational Therapy Clinical Lead (out to advert), Band 4 Reablement Worker and Band 3 Support Worker ▪ External consultants (Attain) commissioned to review current MH Rehab provision against national and local best practice and to make recommendations, within RDASH NHS Trust. 	
Outcomes	
<p>This first year has put many of the key building blocks in place that will be developed further and enhanced with further local investment in the order of £1.8 million across Rotherham place-partners. The work will start to make a real difference to lives, as part of the biggest transformation of mental health services in a generation. The overall ambition is part of the NHS Long-term plan to improve access</p> <p>https://youtu.be/8x-WxYcSBo8 is the NHS England and Improvement 5-minute Animation Overview of the programme.</p>	
Anything else you would like to tell?	
<p>Next steps</p> <ul style="list-style-type: none"> • Complete recruitment to Band 7 Occupational Therapy Clinical Lead/ Reablement Worker/Support Worker posts (following unsuccessful first recruitment attempts and explore alternative equivalent professional roles) • Receive final report from external consultants and discuss and agree strategy/ next steps (RDASH/CCG) • Align MH Rehab change programme (once agreed) with CMH Transformation programme • Establish Workstream MH Rehab Work Steam group, scope current provision/challenges/develop pathway of care based on findings from external consultants • Almost two more financial years' work to fully deliver by Spring 2024. 	

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It would be great if you could complete the template below and tell us about any achievements, big or small, that your group has been working on, particularly over the last 12 months.

Name of Project/Scheme/Development	6. Rotherham's Community Mental Health Transformation – Eating Disorders
Contact for Project/Scheme/Development	John Burton (prog manager)/ Kate Tufnell (commissioning)
Form completed by (if different to above)	John.Burton7@nhs.net Place-partners' programme manager
Which 'Place' Group does this come under	Mental Health & LD Transformation Group
Approximate time period that the Project/ Scheme/ Development was delivered / implemented	2021/ 22
Description	
<p>As part of the first year of a three-year CMH transformation, the following has been achieved as part of the Eating disorders pathway.</p> <ul style="list-style-type: none"> ✓ 21/22 CCG Commissioned SYEDA (children and adults). ✓ CYPs eating disorder service commissioned from RDaSH (up to 19). ✓ Eating Disorders and Older People Top Tips guidance for GPs developed (RDaSH / CCG) ✓ Early intervention / self-management resources CCG commissioned ✓ Development of Eating Disorder resources on Rotherhive: https://rotherhive.co.uk/eating-disorders/ Launched May 2021. To date this section has received over 142,000 hits (March 22). ✓ Created and launched an eating disorder leaflet, as part of the Rotherhive self-help leaflet library (October 2021). https://www.selfhelpguides.ntw.nhs.uk/rotherhamccg/leaflets/selfhelp/Eating%20Disorders.pdf ✓ Kooth online counselling provision (11-25-year-olds): Professionally created and user created content in both Magazine/Article section and discussion boards around the eating difficulties. Range of content developed to tie in with eating disorders awareness week. ✓ Work commenced to develop primary care medical monitoring arrangement. ✓ My Pathway Training for CMHT workforce commissioned by ICS (Rotherham Place funding agreed to support this). ✓ An individual with lived experience in this area has been part of the Lived Experience SMI procurement panel ✓ includes self-harm leaflet http://www.selfhelpguides.ntw.nhs.uk/rotherhamccg/ <ul style="list-style-type: none"> ▪ - http://www.selfhelpguides.ntw.nhs.uk/rotherhamccg/ 	
Outcomes	
<p>This first year has put many of the key building blocks in place that will be developed further and enhanced with further local investment in the order of £1.8 million across Rotherham place-partners. The work outlined above will start to make a real difference to lives, as part of the biggest transformation of mental health services in a generation. The overall ambition is part of the NHS Long-term plan to improve Access</p> <p>https://youtu.be/8x-WxYcSBo8 is the NHS England and Improvement 5-minute Animation Overview of the programme</p>	

Anything else you would like to tell?

Next steps

- Rotherham Place has agreed continuation of funding in 2022/23 to support the ICS My Pathway Training to the CMHT workforce.
- Finalise primary care medical monitoring arrangement / approval / launch.
- Delivery of training programme to professionals, PLTC and Treading on Eggshells training (carers).
- Discussions underway to integrate CYP RDaSH Eating Disorders and SYEDA.
- 2022/23 funding proposal includes additional funding to support CYPs eating disorders service (£200,000 funding)
- Establish Workstream group (to include engagement of GPs or their reps)
- Scope current provision /challenges
- Develop Rotherham Eating Disorders whole system pathway of care (as inpatient provision commissioned from Sheffield provider)
- Almost two more financial years' work to fully deliver by Spring 2024.

Rotherham Place Achievements

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It would be great if you could complete the template below and tell us about any achievements, big or small, that your group has been working on, particularly over the last 12 months.

Name of Project/Scheme/Development	7. Rotherham's Community Mental Health Transformation – Complex Emotional Needs including personality disorder pathway.
Contact for Project/Scheme/Development	John Burton (prog manager)/ Kate Tufnell (commissioning)
Form completed by (if different to above)	John.Burton7@nhs.net Place-partners' programme manager
Which 'Place' Group does this come under	Mental Health & LD Transformation Group
Approximate time period that the Project/ Scheme/ Development was delivered / implemented	2021/ 22
Description	
<p>As part of the first year of a three-year CMH transformation, the following has been achieved as part of the Complex Emotional Needs including Personality Disorders pathway.</p> <p>Psychological therapies for the primary care place-based team</p> <ul style="list-style-type: none"> ✓ Recruitment complete - 0.8 wte Principal Psychology Lead in post ✓ 2.0 wte Clinical Associate Psychologists (CAPs) apprentices recruited and in post who provide the following under the supervision of clinical psychology: <ul style="list-style-type: none"> ▪ Individual assessment, formulation and intervention for adults and older adults with mild-moderate risk and complexity of needs informed by evidence-based psychological models/approaches ▪ Group interventions ▪ Service evaluation and audit etc. ✓ 4.0 wte Mental Health and Wellbeing Practitioners recruited via Health Education England (HEE) Training Programme who will provide: <ul style="list-style-type: none"> ▪ Less complex trauma informed therapy ▪ One to one and group work ✓ CCG/RMBC Public Health commissioned Harmless to develop a local self-harm awareness training programme. RMBC Early help team Trainers are now delivering self-harm awareness sessions ✓ Early intervention / self-management resources commissioned by the CCG: <ul style="list-style-type: none"> ▪ Working in partnership with Harmless the CCG has developed a self-harm section on Rotherhive (note harmless are Lived Experience led organisation) https://rotherhive.co.uk/self-neglect/. This site has received over 23,000 hits since launch in March 21. Rotherhive also includes self-harm leaflet - http://www.selfhelpguides.ntw.nhs.uk/rotherhamccg/ 	
Outcomes	
<p>This first year has put many of the key building blocks in place that will be developed further and enhanced with further local investment in the order of £1.8 million across Rotherham place-partners. The new staff (roles outlined above) are seeing patients and starting to make a real difference to lives, as part of the biggest transformation of mental health services in a generation. The overall ambition is part of the NHS Long-term plan to improve Access</p> <p>https://youtu.be/8x-WxYcSBo8 is the NHS England and Improvement 5-minute Animation Overview of the programme.</p>	
Anything else you would like to tell?)	

Next steps

- Develop a whole system service Personality disorders Pathway
- Clarify engagement with GPs to inform PD pathway
- Establish Personality Disorders Workstream group (under CMH Transformation programme) to: scope current provision / challenges / develop new pathway of care
- Almost two more financial years' work to fully deliver by Spring 2024.

Rotherham Place Achievements

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It would be great if you could complete the template below and tell us about any achievements, big or small, that your group has been working on, particularly over the last 12 months.

Name of Project/Scheme/Development	8. Better Mental Health Funded projects (OHID)
Contact for Project/Scheme/Development	Ruth Fletcher-Brown
Form completed by (if different to above)	As above
Which 'Place' Group does this come under	Better MH for All Group reporting to MH & LD Transformation Group
Approximate time period that the Project/Scheme/ Development was delivered / implemented	July 2021 (actual start date for projects was September 2021)- 9 th May 2022
Description	
<p>On 27 March 2021 the Department of Health and Social Care announced the COVID-19 Mental Health and Wellbeing Recovery Action Plan for 2021 to 2022 to mitigate and respond to the impact of the COVID-19 pandemic on mental health. As part of this Plan, £15 million was allocated to preventing mental ill health and promoting good mental health in the most deprived upper tier local authorities in England. Eligibility is based on ranking of upper tier local authorities in the Indices of Multiple Deprivation (2019) and ensures adequate distribution to minority ethnic populations.</p> <p>Rotherham Metropolitan Borough Council was invited to submit an Expression of Interest to receive funding which was distributed as a section 31 grant (Local Government Act 2003). The focus on deprivation is part of the government's levelling up agenda which seeks to restore the economy, level up the country and build back better.</p> <p>Rotherham funded three projects:</p> <p>Team Around the School</p> <p>This saw the establishment of a team to support schools with children around the transition time. Schools were initially selected were ones with a higher proportion of pupils on Free school meals, BAME and Gypsy Roma Travelling students. Activity included emotional resilience training packages for students, parents and staff. A film was produced by young people and Early Help on sleep hygiene. Bespoke support and workshops for staff were also delivered.</p> <p>Workplace Mental Health</p> <p>This project produced resources for managers and employees on mental health which included a film on how to have conversations within the workplace about mental health. Training courses were also offered to employer and employees on; mental health awareness, supporting staff with their mental wellbeing, spotting signs and symptoms, positive coping and wellbeing strategies and signposting to local and national services.</p> <p>Befriending project</p> <p>This project built on the good work started during the pandemic which saw the creation of Rotherham Heroes offering residents who accessed the council's Community Hub (RCH) physical and emotional help. Some of these Heroes went on to deliver befriending support. These local heroes supported people throughout the borough with emotional and practical support. Sitting alongside this was the Rotherham's Befriending Network, comprised of Voluntary and Community Sector organisations providing befriending support to people of all ages.</p> <p>This network identified vulnerable groups/individuals expressing levels of anxiety relating to the easing in lockdown measures which conflicts with their desire to return to the new normality. These anxieties related to their health, the ongoing threat of the virus and a lack of confidence due to their prolonged isolation.</p> <p>Rotherham Federation of Communities (Rother Fed) managed the contract under which 6 VCS organisations, including Rotherfed, delivered befriending support across the life course with a focus on families with children</p>	

with SEND, BAME communities, people with long term physical health problems and those living in the areas of high deprivation.

This network identified vulnerable groups/individuals expressing levels of anxiety relating to the easing in lockdown measures which conflicts with their desire to return to the new normality. These anxieties relate to their health, the ongoing threat of the virus and a lack of confidence due to their prolonged isolation. The VCS expected that this anxiety would continue, even after restrictions have been fully lifted. This project was about training and supporting existing volunteers to introduce face to face contact for the people they currently support, working within restrictions. The volunteers worked with people to understand their interests and support them to access community groups and activities offered by the council and other organisations until they felt confident to do this on their own.

The second part of this project was working with communities to showcase and increase the social movement which saw people looking out for each other and showing simple acts of kindness. Several films have been produced to promote this work, encouraging people to look out for others and signpost to helpful organisations.

Outcomes

The Rotherham befriending project has been a great success, in terms of delivering output targets, the levels of community reach achieved, and the difference made to the lives of those residents who have been involved. The project supported 835 residents of Rotherham who were lonely and isolated both due to the impact of Covid but also prior to the pandemic, with additional “next steps” support to take part in community life, engage socially with others and improve their mental health and wellbeing.

The partners involved have been: Live Inclusive, Rotherham Ethnic Minorities Alliance (REMA), Rotherham Parent and Carers Forum (RPCF), YAWR Services, Age UK Rotherham, and Voluntary Action Rotherham (VAR). This diverse group of providers offered varied services to a range of client groups such as BAME, older people, young people and families, people with mental health issues, and cover the whole life course within the partnership.

Rotherham Federation lead partnership role has been to manage and monitor the delivery of the project through Service Level Agreements with the delivery partners, ensuring outcome and output targets are achieved, impact reports/case studies are created, as well as capturing the required beneficiary data and ensuring that personal assessments take place.

The project supported; adults of all ages, 34% were from BAME communities, 63% lived in the 30% most deprived LSOAs, and 28% with a disability. The project created over 40 case studies within the partnership that helps to demonstrate the impact this support had.

The project launched a community volunteer campaign called “Be A Good Neighbour” to foster/maintain the community spirit that has been evident throughout the pandemic encouraging residents to take part in small acts of kindness within our communities. 4 films have been produced that will link with other local resourced that are available to local people, providing ongoing guidance and opportunities for local people to get involved in their neighbourhoods in the future.

The participants took a wellbeing score (WEMWBS Warwick-Edinburgh Mental Wellbeing Scale (for ages 13+)) at the beginning and end of the support they received, 817 people completed this. The improvement in wellbeing scores are statistically significant.

The Team around the school project worked with 51 primary schools and 2 secondary schools, directly supporting 2049 pupils. A sample of students completed a wellbeing score pre and post support which showed an improvement in wellbeing. Students and staff shared their stories of how the resources/support had improved their wellbeing and given them the skills to look after their mental health and wellbeing going forwards.

Anything else you would like to tell?

The Befriending project is used an example of best practice from amongst all the BMH funded projects and has been invited to share at the national celebration event, as the Yorkshire and Humber example.

The Befriending project was managed by Rotherham Federation and delivered by; Rotherham Federation, Age UK Rotherham, You Asked We Respond (YAWR), Rotherham Ethnic Minorities Alliance (REMA), Rotherham Parent and Carers Forum (RPCF) and Voluntary Action Rotherham (VAR).

This project has collected over 40 case studies from the people it has reached, reflecting their journey and the positive impact it had on their lives.

Rotherham Place Achievements

Rotherham Place Board is keen to continue to capture and share the work of the transformation and enabling groups, recognising the significant work and dedication that is evident from all partners.

It would be great if you could complete the template below and tell us about any achievements, big or small, that your group has been working on, particularly over the last 12 months.

Name of Project/Scheme/Development	9. Working with the voluntary sector to support discharged patients in the community during Covid
Contact for Project/Scheme/Development	HANNAH MASSEY/KAREN CORKER 07932240603/07932240530
Form completed by (if different to above)	HANNAH MASSEY
Which 'Place' Group does this come under	Urgent and Community Transformation Group
Approximate time period that the Project/ Scheme/ Development was delivered / implemented	2020- 22
Description	
<p>Age UK are commissioned to provide a hospital after care service for people discharged from our acute and community beds. This includes providing transport and settling in services to patients that are mobile enough to access a staff car and their own property safely. Examples of settling in include ensuring the heating is on and there is food in, cleaning the fridge out if needed after a potentially lengthy period away and helping the person unpack. This is followed by an assessment of need to ensure they can manage their day to day activities including up to 30 days enabling support offered to help build confidence, independence and help them 'get back on their feet' following a hospital stay and any ongoing referral and signposting to other services as needed.</p> <p>During the pandemic age UK worked with health and social care to develop a safety netting service providing a follow up phone call to all patients discharged home who were over 60 years old to ensure they were safe and well and signposting and making referrals to other agencies on their behalf where needed. This was followed up by a door knock if there was no answer to the call with escalation to the Integrated Discharge Team if needed.</p>	
Outcomes	
<p>Since April 2021 Age UK have</p> <ul style="list-style-type: none"> • Received over 6300 referrals from Pathway 0 discharge list and referral direct from wards • Over 240 referrals/signposts made to other agencies (including Rothercare, meal providers, grab rails, Mediquip, fire safety etc. and Benefits checks) • £556,000 unclaimed monies received by eligible Rotherham older people through benefit referrals • Over 200 people received further ongoing support by home visiting. • Completed over 250 door knocks to people we were unable to contact via phone call upon discharge. • Trusted assessor trained staff to be able to refer to Mediquip for small aids and adaptations reducing the need for health and social care interventions <p>An example of how this can benefit an individual is Mr S is 100 years old and lived alone with support from his daughter, he usually manages well with own personal care meals and goes out to groups; however; following his recent hospital stay with pneumonia he lost his confidence. Following a safe & well call from the assessment team, Mr S explained that he feels he needed some support to get back on his feet and help him to regain confidence.</p> <p>Age UK carried out a home visit the day after discharge and</p> <ul style="list-style-type: none"> • Carried out a full assessment with Mr S and his daughter - Agreed referrals for grab rails to external doors, an environmental package and bogus caller button and an extension to the Rothercare system and a benefits advice to check for additional entitlements 	

- Age UK Rotherham enablement team provided additional support to help Mr S get back on his feet by offering companionship and encouraging to re-join groups again.

Anything else you would like to tell?

Referrals into the hospital after care service are available to any patient over the age of 60 and live in the Rotherham borough.

The enablement package of up to 30 days is only for those who do NOT receive a formal care package.

These referrals can be from any ward or commissioned community bed base

Contact : **07932240530**

Rotherham Place Achievements

Rotherham Place Board is keen to continue to capture and share the work of the transformation and enabling groups, recognising the significant work and dedication that is evident from all partners.

It would be great if you could complete the template below and tell us about any achievements, big or small, that your group has been working on, particularly over the last 12 months.

Name of Project/Scheme/Development	10. Partnership Working to implement a discharge to assess model supported by Scheme 1 and 2 national monies.
Contact for Project/Scheme/Development	Jayne Metcalfe, Emma Muscroft, Jane Newton, Helen Fisher, Claire Smith, Steph Watt
Form completed by (if different to above)	Lindsay Bishop, Sarah Dexter, Jenny Harris, Steph Watt
Which 'Place' Group does this come under	Urgent and Community: Sustainable Discharge
Approximate time period that the Project/ Scheme/ Development was delivered / implemented	March 2020 - April 2022
Description	
<p>National guidance to support discharge from the acute setting during Covid was published in March 2022. The model was based on a home first model, requiring 95% of patients to be discharged home. Patients were to be discharged on the day they were declared medically optimised with assessments taking place in the community setting. National monies, known as Scheme 1 and 2, were provided to support additional costs and help remove financial barriers.</p> <p>Moving assessments to the community and changing the funding model significantly impacted on how health and social care staff worked and the underpinning financial model. A cross organisation Place task and finish group was established to identify, implement and monitor the required changes at pace. The group mapped as is and to be pathways to ensure patients were assessed in the right place, at the right time with continuing health arrangements put in place. Assessment and support was time critical to ensure the criteria for national funding was met and appropriate local funding arrangements were in place to track patients through when the funding ended.</p>	
Outcomes	
<p>The new national model was implemented in less than a month at the start of the pandemic, freeing up space in the acute setting for a predicted increase in Covid admissions. Our pathways were aligned to the new national pathways and assessments were transferred to the community setting which enabled</p> <ul style="list-style-type: none"> • Rotherham to achieve, on average, 94% of patients being discharged home during the period against a national target of 95% - which compares favourably in the region and nationally • Improved patient experience/outcomes through <ul style="list-style-type: none"> - A more effective interface with patients and families due to streamlined processes, systems and information sharing - More accurate assessments/outcomes due to being supported and assessed at home • Improved staff experience including <ul style="list-style-type: none"> - More effective multi-disciplinary working at all levels across health and social care system. - Streamlined processes and systems reducing duplication and gaps and releasing capacity - Clarification of lines of accountability/responsibility <p>System benefits :</p> <ul style="list-style-type: none"> - improved financial tracking enabling national monies to be accurately claimed and improved processes for self-funding individuals and tracking across health and care - improved understanding and visibility of cross system priorities, issues and barriers and respective organisation priorities resulting in better outcomes for all 	

Anything else you would like to tell?

This work has been complex involving a range of teams and specialist services including

Integrated Discharge Team

Clinical Commissioning Group/CHC Team

Target Review Team (Adult Social Care)

Intermediate Care Team (Provider Services)

Relevant Independent Provider Services (e.g. – Ackroyd, Athorpe)

Reablement (ASC)

Integrated Rapid Response

Commissioning Services

Brokerage Team (ASC)

Therapy Teams

This list is not exhaustive, and the new implemented pathways have been achieved with many agencies and stakeholders making changes to their internal process to accommodate and support this process. This has contributed to improving same day acute hospital discharges and enabled assessments for longer term needs to be completed in the right place, at the right time. The Home First approach is now more embedded with better outcomes for patients.

The work has become the foundation for building a sustainable discharge model when Covid funding ended in March 2022.

Rotherham Place Achievements

Rotherham Place Board is keen to continue to capture and share the work of the transformation and enabling groups, recognising the significant work and dedication that is evident from all partners.

It would be great if you could complete the template below and tell us about any achievements, big or small, that your group has been working on, particularly over the last 12 months.

Name of Project/Scheme/Development	11. Rotherham ICP Joint Health & Social Care Recruitment Event
Contact for Project/Scheme/Development	Lauren Witton lauren.witton@nhs.net / Leanne Dudhill leanne.dudhill@rotherham.gov.uk
Form completed by (if different to above)	Lauren Witton
Which 'Place' Group does this come under	Workforce and OD Group
Approximate time period that the Project/ Scheme/ Development was delivered /implemented	8 weeks
Description	
<p>The Rotherham Place held our first joint Health & Social Care Recruitment Event at New York Stadium on Thursday 23 June 2022.</p> <p>This event was targeted at the public/ local job seekers, to learn about our various Health & Social Care employers, opportunities, apply for vacancies, explore career pathways and apprenticeships, learn about the different Health & Social Care courses and training available, and to have the opportunity to engage directly with our colleagues, with some employers interviewing on the day.</p> <p>The aim of the event was to promote our Health & Social Care opportunities to the people of Rotherham and encourage our talented job seekers to apply for roles that can make a positive difference with fulfilling careers within Rotherham. We focussed this event with a joined up approach, working together in partnership, as opposed to in competition with one another, working in silos. The vast majority of feedback was how great it was to meet our partners under one roof, face to face (instead of via Teams/email) and have the opportunity to network and collaborate.</p> <p>In addition to the 6 main Rotherham Place Partners, we reached out to some of our wider Health & Social Care partners, including the Independent Social Care Providers, Skills for Care, Active Independence, RNN, Rotherham College, TRC, Job Centre Plus, Pathways, Employment is for Everyone, NHSP, Medequip and South Yorkshire Integrated Care System (ICS) to name a few, who also took part in the event.</p> <p>In excess of 180 vacancies were available on the day for job seekers to apply for, ranging from Domestic/Cleaning, Admin, Nursing, Healthcare Support Workers, Senior Carers, Reablement Workers, Children and Young People roles, Therapy, Care Coordinators, Management, HR, Finance/ Pay Services, Carers, and Personal Assistant roles.</p>	
Outcomes	
<ul style="list-style-type: none"> Partnership working - over 32 different employers in Rotherham took part in the event. Created new relationships and joined up approaches - enables H&SC partners to collaborate with employment support agencies and Education & Training providers Showcased the different vacancies, job roles, career pathways and apprenticeships available throughout Rotherham H&SC to the public Will improve awareness to the public and therefore improve recruitment and retention rates People completed application forms, were interviewed on the day and applied for roles outside of the event Free event for the partners, as only cost £2,500 of the ICS funding Shared best practice - other ICS colleagues and Barnsley Place colleagues were also in attendance As this was our first event, we have a number of lessons learned for future events to future improve 	

Anything else you would like to tell?

A wide invite was sent to various Rotherham Organisations (including outside of the H&SC sector) to join the networking event that took place prior to the doors opening to the public. At this event we were honoured to be joined by Deputy Lieutenant Lady Anne Neill, who sent some great feedback, and had also relayed this to the Lord Lieutenant Dame Hilary Chapman who also recognised the event.

Various Chief Executives of Rotherham Partners and Councillor Roche were also in attendance to show their support.

Working group meetings took place via Teams on a fortnightly basis to enable all stakeholders to communicate, scope out and plan the event.

Figures/data are being collated over the next few weeks, in order to review attendance levels, measure success i.e. job offers made, applications received, interviews conducted etc and understand the evaluation/feedback and areas for improvement.

In addition, there is a lot of work and projects happening across Rotherham, some of the projects taking place are not entirely by place partners but also some of our external H&SC partners. Examples include:

- 23/03/22- GUTS (Get up to Speed) with STEM event – TRFT collaborated with SYREC at this year’s event, showcasing our Healthcare Scientists.

South Yorkshire hosted one of the UK’s biggest science, technology, engineering, manufacturing (STEM) and construction showcase for young people this week, which attracted a record number of attendees from across the region and beyond (over 3,500 children and over 200 business people).

‘Get up to Speed’ with STEM is designed to inspire students from 8 to 25 years about careers in science, technology and the manufacturing industries, through interactive activities and exhibitions. The event also gives young people the chance to see some of the UK’s most exciting STEM innovations and meet the people who design, build and operate them.

- 08/06/2022-GUTS with Culture & Leisure - TRFT collaborated with SYREC at this year’s event (the first culture and leisure event for GUTS) showcasing our Nursing careers, including one of TRFT’s Community Matrons:

The free event featured stalls, exhibitions, and interactive stages for local businesses, organisations and institutions to interact with students and young people from primary school through to university (ages 8-25), with the goal of creating opportunities for companies to meet with their prospective audiences, other local businesses and creatives.

The day will also be a great way for young people to meet potential employers and explore career paths in the Culture, Leisure, Creative, Hospitality, Tourism and Sport sectors. Young people will also have a chance to be inspired by those who work in these specific sectors.

- 14/06/2022- Employment Is for Everyone (EIFE) event- Employment is for Everyone is a new social movement that was launched at the event. Their aim is to improve the employment opportunities for people with learning disabilities and autistic people, across South Yorkshire. EIFE in collaboration with SY ICS. Rotherham ICP attended as one of the guests to understand how we can utilise Supported Internships across the Place.
- Career Fairs/Mock Interviews at Schools - Conducted mock interviews for Year 11 students at Wales High School 8/3/22, and taking part in a careers fair at Aston Academy on 6/7/22